PRICELIST 2024 FLEX PAYMENT

BY CROATIA YACHTING





What is FLEX PLAN?



Should the travel plan suddenly change, FLEX PLAN guarantees payment protection and fussfree reschedule for the client



Client can claim additional options upon reschedule or cancellation of the booking and thus eliminate extra costs of a sudden change of his preferred date, for a surcharge of only 7% of the charter price.



What are the options for your client?

| WHAT | WHEN | How | S COST | |
|---|------------------------------------|-------------------------|--------------------------------------|----------|
| UNLIMITED RESCHEDULE | up to 30 days | with no specific reason | no additional cost | / |
| BOOKING CANCELLATION reimbursement via credit note | up to 30 days | with no specific reason | no additional cost | ~ |
| BOOKING CANCELLATION reimbursement via bank transaction | up to 30 days | with no specific reason | 15% of final charter fee or min €350 | ~ |
| FULL REFUND CLAIM | within 7 days prior to embarkation | closed borders | no additional cost | / |



It's all about the choice!



What are the options for your client?

So to put in words, **FLEX PLAN** allows the client to choose between these options, up to 30 days prior to embarkation:

- o **To reschedule** their charter unlimited number of times free of charge
- To cancel their booking, with credit note valid for 12 months free of charge
- To cancel their booking with no specific reason and claim a refund with the cost of 15%,
 minimum of €350

Within 7 days prior to embarkation, the client can **claim a full refund**, without additional costs in the case of closing the state borders.



What are the benefits for you?

- You will get agency commission on FLEX PLAN, of course
- Transparency in communication with the client by presenting clearly defined cancellation and rescheduling policies.



And that's it!

Make sure to read **Terms & Conditions!** They will be attached with this presentation.

For any questions feel free to contact us:

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THANK YOU For your attention!

